



COMMITTED TO

Exceptional

LABOR SOLUTIONS.

O U T C O M E S 2 0 1 0

C O M M U N I T Y E M P L O Y M E N T

VIP, Inc. created 90 new community jobs.
 Supported Employment IPs = 27
 Supported Employment groups = 29
 Direct Placement DR (DOR) = 35

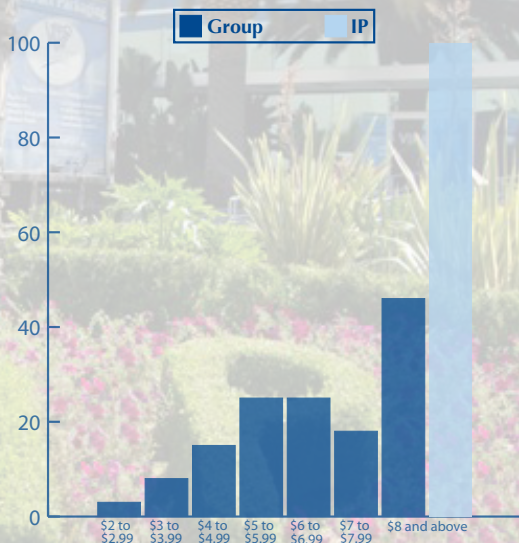


Client earnings for Supported Employment clients.
 Client earnings total = \$2,270,536
 Average hourly wage in a group = \$6.71 per hour
 Average hourly wage in an IP = \$8.75 per hour



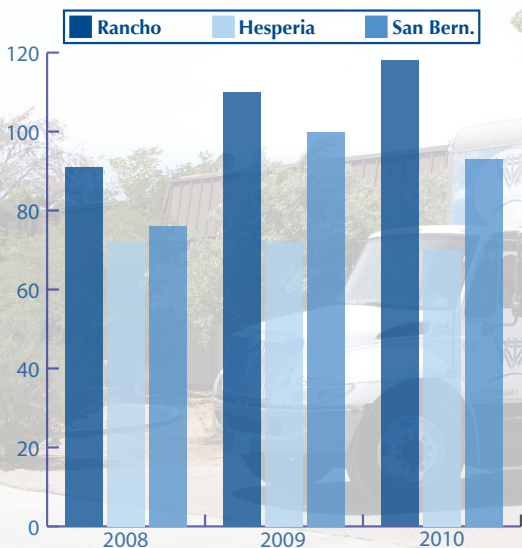
Client earnings from Community Employment and Work Services in 2010 totaled \$2.8 million.
 FICA = \$227,890 • SDI/SUI = \$99,699

SE Client Wages for Group and IP



W O R K S E R V I C E S

Work Services Average Annual ADA



VIP provided work services to 82 new clients.
 Rancho Cucamonga = 36
 Hesperia = 25
 San Bernardino = 35



VIP, Inc. transitioned 32 clients from Work Services to Community Employment.
 Rancho Cucamonga = 14
 Hesperia = 4
 San Bernardino = 14



Client earnings for Work Services clients.
 Client earnings total = \$578,065
 Average hourly wage in Rancho = \$1.80 per hour
 Average hourly wage in Hesperia = \$1.40 per hour
 Average hourly wage in San Bern. = \$1.74 per hour

C U S T O M E R S A T I S F A C T I O N

2010 SURVEY RESULTS

CLIENTS

Supported Employment
 100 percent Excellent/Good rating.
Work Services
 83 percent average Excellent/Good rating from clients surveyed at all three locations.



REFERRING AGENCY COUNSELORS
 100 percent Excellent/Good rating from 131 surveys completed.



EMPLOYERS
 100 percent Excellent/Good rating from 20 surveys completed.

COMMENTS FROM 2010 SURVEY

FROM REFERRING AGENCY COUNSELOR

"I believe that VIP has provided excellent case management and has continuously worked diligently with my clients."



FROM EMPLOYERS

"Our own department heads could learn a lot from VIP crews in the way they manage work and maintain the cleanliness of their work areas."

"Very happy with your crew!"

"We would like to have 10 more crews like yours."