

changing LIVES *through* the POWER of work

2017



program outcomes

supported employment

VIP, Inc. created 59 new jobs.

Supported Employment IPs = 44

Supported Employment groups = 6

Direct Placement DR (DOR) = 9

Client earnings for Supported Employment clients totaled **\$4 million**

FICA = \$318,002 • SDI/SUI = \$159,001

Average hourly wage in a group = \$8.05 per hour

Average hourly wage in an IP = \$10.97 per hour

New Supported Employment partners include City of Covina, Riverside Convention Center, and JSD Studios.

work services

VIP provided Work Services to 92 new clients.

Rancho Cucamonga = 38

Hesperia = 20

San Bernardino = 34

VIP, Inc. transitioned 14 clients from Work Services to Community Employment.

Rancho Cucamonga = 7

Hesperia = 1

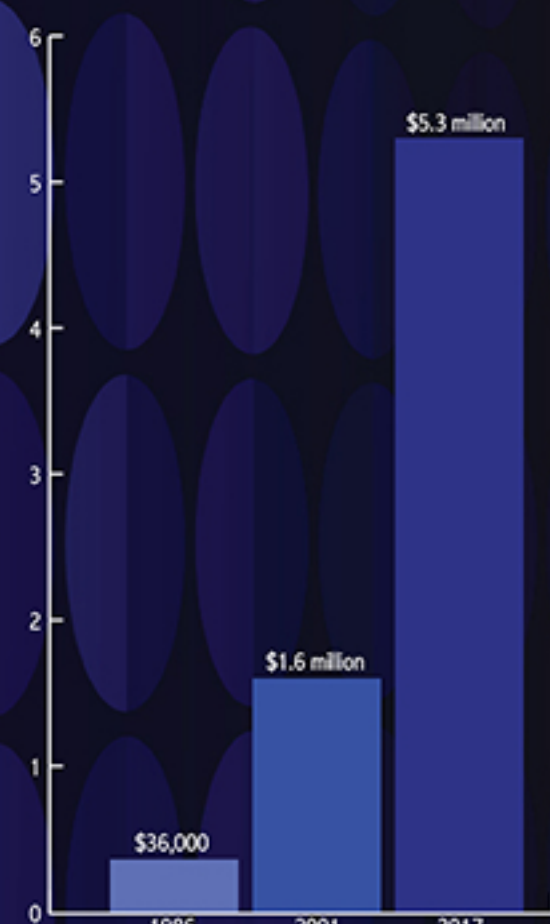
San Bernardino = 6

Client earnings for Work Services clients totaled **\$1,298,281**

FICA = \$103,862 • SDI/SUI = \$51,931

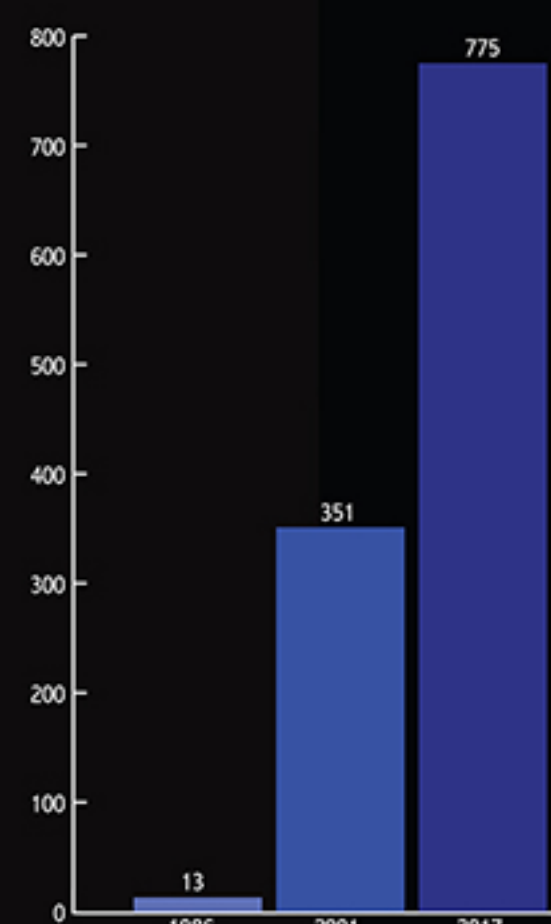
through the years

impact



total
earnings
of
working
clients

growth



total
number
of
clients
served

customer satisfaction

2017 survey results

clients

Supported Employment

98 percent top ratings.

Work Services

95 percent average top ratings from clients surveyed at all three locations.

referring agency counselors

99 percent top ratings from 185 surveys completed.

employers

99 percent top ratings from 37 surveys completed.

2017 survey comments

from clients

"I love the full time hours in my group."

"The staff are great and we have lots of work."

"I have been with VIP for six years and I love going to work!"

"My job coach is very nice and always helps me."

from referring agency counselor

"Working with VIP has been great. The staff is always willing to help our clients succeed."

from employers

"We truly appreciate the efforts put forth on our behalf."

"VIP has answered our labor requests time and time again."